Bussiness entities :

1)customer login :

-name:

-mobile no:

-Birth date :

-grnder:

2)transport facilities:

-Railways:

-Airways:

-Roadways:

3)customer service:

-payment issue:

-Ticket cancellation:

-Schedule update :

-Other info:

4)Payment:

-online :

-By cash

-Other

5)help:

-Discount(if applicable)

-See History